

**Skyfactor Benchworks**  
**Teacher Education Employer Assessment for**  
**Initial and Advanced-Level**  
**Educator Preparation Programs**  
**West Chester University of Pennsylvania**

**2018 Administration**

**Evidence of the following standard:**

**CAEP Standard 4.3 Satisfaction of Employers:** The provider demonstrates, using measures that result in valid and reliable data and including employment milestones such as promotion and retention, that employers are satisfied with the completers' preparation for their assigned responsibilities in working with P-12 students.

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# Employer Survey for Initial and Advanced-Level Educator Preparation Programs – Survey Tool

General Learning Outcomes								
To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their:	Not at all	Moderately					Extremely	N/A
	1	2	3	4	5	6	7	
Q1. Analytical Skills								
Q2. Critical thinking skills								
Q3. Oral communication skills								
Q4. Problem-solving skills								
Q5. Written communication skills								

Employee Traits								
To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their:	Not at all	Moderately					Extremely	N/A
	1	2	3	4	5	6	7	
Q6. Commitment to their current job								
Q7. Professionalism								
Q8. Work ethic								

Learning Outcomes								
To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to:	Not at all	Moderately					Extremely	N/A
	1	2	3	4	5	6	7	
Q9. Apply knowledge of assessment strategies								
Q10. Build collaborative professional relationships								
Q11. Create a productive classroom environment								
Q12. Demonstrate effective classroom instruction								
Q13. Develop effective lesson plans								
Q14. Display appropriate professional skills								
Q15. Exhibit a mastery of relevant content								
Q16. Integrate technology into the teaching experience								
Q17. Reflect the value of diversity in teaching								

Overall Evaluation								
To what degree:	Not at all	Moderately					Extremely	N/A
	1	2	3	4	5	6	7	
Q18. were you satisfied with the overall performance of recent graduates from this program?								
Q19. Would you recommend that your school/organization hire graduates from this program in the future?								

Comparison					
Q20. In comparison to other recent hires with similar levels of education and experience, how would you rate the preparation of graduates from this program?					
Among the least prepared	Less prepared than others	About as prepared as others	Better prepared than others	Among the best prepared	Unable to make a comparison

Comments
Q21. What could this program do to improve the preparation of graduates?

Demographics			
Q22. What best describes your role at your school/organization?			
Department head	Principal	Superintendent/Chief School Administrator	Other (Please specify.)
Q23. What best describes your school/organization?			
Public school	Private school	Charter school	Other (Please specify.)
Q24. What best describes the location of your school/organization?			
Urban	Suburban	Rural	
Q25. Approximately how many students are currently enrolled at your school/organization?			
Fewer than 500	500 to 999	1,000 to 1,499	1,500 to 1,999
		2,000 or more	

Q26. What best describes the grade level of the students at your school/organization?						
All levels (i.e., K-12)	Early childhood education	Elementary or primary education	Middle, junior, or intermediate education	High school or secondary education	Higher education or postseconda ry education	Other (Please specify.)
Q27. In what state is your school/organization located?						

Source: Benchworks Teacher Education Employer Assessment (Skyfactor © Copyright 2018)

# Employer Survey for Initial and Advanced-Level Educator Preparation Programs – Results

The following tables include responses to questions from employers of West Chester University of Pennsylvania teacher candidate program graduates. The employer survey was administered online via Skyfactor Benchworks from April 25, 2018 to May 18, 2018. The number of employers sent surveys was 76 and the number of employers who responded was 13. This resulted in a survey response rate of 17%. The data tables display results on employers' satisfaction with program graduates and their preparation. Additionally, employer demographic information is included to contextualize the results.

<b>Q1. General Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their: Analytical skills</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	5 (38.5%)	6 (46.2%)	2 (15.4%)	0	13

<b>Q2. General Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their: Critical thinking skills</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	4 (30.8%)	6 (46.2%)	3 (23.1%)	0	13

<b>Q3. General Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their: Oral communication skills</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (15.4%)	9 (69.2%)	2 (15.4%)	0	13

<b>Q4. General Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their: Problem-solving skills</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	5 (38.5%)	5 (38.5%)	3 (23.1%)	0	13

<b>Q5. General Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their: Written communication skills</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	3 (27.3%)	6 (54.6%)	2 (18.2%)	0	11

<b>Q6. Employee Traits - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their: Commitment to their current job</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	0 (0%)	9 (69.2%)	4 (30.8%)	0	13

<b>Q7. Employee Traits - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their: Professionalism</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (7.7%)	8 (61.5%)	4 (30.8%)	0	13

<b>Q8. Employee Traits - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their: Work ethic</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	1 (7.7%)	8 (61.5%)	4 (30.8%)	0	13

<b>Q9. Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to: Apply knowledge of assessment strategies</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	2 (15.4%)	4 (30.8%)	6 (46.2%)	1 (7.7%)	0	13

<b>Q10. Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to: Build collaborative professional relationships</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (15.4%)	8 (61.5%)	3 (23.1%)	0	13

<b>Q11. Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to: Create a productive classroom environment</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (16.7%)	8 (66.7%)	2 (16.7%)	0	12

<b>Q12. Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to: Demonstrate effective classroom instruction</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	4 (30.8%)	6 (46.2%)	3 (23.1%)	0	13

<b>Q13. Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to: Develop effective lesson plans</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	6 (46.2%)	3 (23.1%)	4 (30.8%)	0	13

<b>Q14. Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to: Display appropriate professional skills</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	2 (15.4%)	7 (53.9%)	4 (30.8%)	0	13

<b>Q15. Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to: Exhibit a mastery of relevant content</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	5 (38.5%)	6 (46.2%)	2 (15.4%)	0	13

<b>Q16. Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to: Integrate technology into the teaching experience</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	2 (16.7%)	1 (8.3%)	5 (41.7%)	4 (33.3%)	0	12

<b>Q17. Learning Outcomes - To what degree are you satisfied with recent graduates (i.e., graduated five or fewer years ago) from this program regarding their ability to: Reflect the value of diversity in teaching</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	4 (33.3%)	5 (41.7%)	3 (25%)	0	12

<b>Q18. Overall Evaluation - To what degree: were you satisfied with the overall performance of recent graduates from this program?</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	3 (23.1%)	8 (61.5%)	2 (15.4%)	0	13

<b>Q19. Overall Evaluation - To what degree: Would you recommend that your school/organization hire graduates from this program in the future?</b>								
Not at all	Moderately					Extremely	N/A	Total
1	2	3	4	5	6	7		
0 (0%)	0 (0%)	0 (0%)	0 (0%)	3 (23.1%)	8 (61.5%)	2 (15.4%)	0	13



<b>Q20. Comparison - In comparison to other recent hires with similar levels of education and experience, how would you rate the preparation of recent graduates from this program?</b>	
Among the least prepared	0 (0%)
Less prepared than others	0 (0%)
About as prepared as others	5 (41.7%)
Better prepared than others	4 (33.3%)
Among the best prepared	3 (25%)
Unable to make a comparison	0 (0%)
Total	12

**Q21. What could this program do to improve the preparation of graduates?**

Survey responses for this prompt are confidential.

<b>Q22. Demographics - What best describes your role at your school/organization?</b>	
Department head	0 (0%)
Principal	13 (100%)
Superintendent/Chief School Administrator	0 (0%)
Other (Please specify.)	0 (0%)
Total	13

<b>Q23. Demographics - What best describes your role at your school/organization?</b>	
Public school	13 (100%)
Private school	0 (0%)
Charter school	0 (0%)
Other (Please specify.)	0 (0%)
Total	13

<b>Q24. Demographics - What best describes the location of your school/organization?</b>	
Urban	1 (7.7%)
Suburban	11 (84.6%)
Rural	1 (7.7%)
Total	13

<b>Q25. Demographics - Approximately how many students are currently enrolled at your school/organization?</b>	
Fewer than 500	2 (15.4%)
500 to 999	8 (61.5%)
1,000 to 1,499	2 (15.4%)
1,500 to 1,999	1 (7.7%)
2,000 or more	0 (0%)
Total	13

<b>Q26. Demographics - What best describes the grade level of the students at your school/organization?</b>	
All levels (i.e., K-12)	0 (0%)
Early childhood education	0 (0%)
Elementary or primary education	7 (53.9%)
Middle, junior, or intermediate education	3 (23.1%)
High school or secondary education	2 (15.4%)
Higher education or postsecondary education	0 (0%)
Other (Please specify.)	1 (7.7%)
Total	13

<b>Q27. In what state is your school/organization located?</b>	
Pennsylvania	13 (100%)
Total	13